MINIMUM TECHNICAL SPECIFICATION

The following information will allow you to determine if you have the correct technical setup to successfully use the exam software and remote invigilation software to sit a session exam within your home.

It is important that you read the guidance and ensure that that you meet the minimum specification as you will be asked to confirm your understanding of this if you proceed to booking a remote exam.

General Requirements

- Exams must only be run on desktop PCs or full-size laptop computers excluding **Macs.**
- Desktop or Laptop computer with 2GB spare hard disc space; front view camera 720p (main view for remote invigilation)
- Recommended minimum screen size is 17"
- Use of dual monitors is prohibited
- Your home broadband must be stable and free from interruptions. Please note that an unstable connection will cause problems during the exam and may lead to your exam being terminated. We strongly recommend you connect via a wired internet connection and **not** a wireless internet connection.
- Remote invigilation mobile device (secondary view) must be logged out of other applications other than YouXun. Notifications must be switched off and call forwarding set. Receiving a call or notification to your invigilation device could result in your exam being terminated.
- Mobile device stand. It is recommended that a stand is used to hold the mobile device. The stand is to be placed at an appropriate position and angle per testing requirements. Other means to secure the device in a fixed position are permitted so long it meets the requirements of the exam.
- Mobile phone used as a backup for emergency contact. In the event that the desktop version of YouXun has issues where the proctor is unable to see the video via primary view, then the candidate may be contacted via this mobile phone. The mobile phone number should be the one you registered in MYACCA.
- The emergency contact should not be to your second vision mobile device.

Additional requirements pertaining to the use of laptop computers are as follows:

- The contained hardware and software requirements are adhered to
- Laptops are connected to a mains power supply and must not be powered from battery alone to conduct CBEs.
- It is strongly recommended that a laptop is only used with docking station, mouse, and monitor.
- We do **not** recommend using a computer provided by your employer or institute as their own security policies may prevent software installation or prevent your exam starting.


Hardware and operating system requirements

CPU	2GHz
Memory	2GB 1GB free at the time of starting the exam
Desktop	Desktop or Laptop computer with 1Gb spare hard disc space; front view Camera 720p, microphone and loudspeaker.
Software	Windows 8 or above
Browser	Chrome V.84
Internet Access	**bandwidth≥20Mb/s,** Desktop Stable WIFI Second Vision Mobile Device 4G
Webcam	720p
Second Vision Mobile Device	**IOS13 and above** **Android 4.1 or above**
Graphics	A Graphics Adapter that: • supports DirectX 9c or newer. • has at least 128MB of Video RAM. • supports 1024 x 768 resolution in 32 bit colour. Please note: Use of dual monitors is prohibited.
Power	Power settings should be set NOT TO sleep or Hibernate while in operation of exam delivery.
General	The use of virtualised machines is prohibited.

Regional	Regional settings must be set to "English (United Kingdom)"
	Decimal Separator must be set to "."
	Thousand Separator must be set to ","
	Date Separator must be set to "/"
	Time Separator must be set to " : "
	Short Date Format must be set to "dd/MM/yyyy"
	Long Date Format must be set to "dd MMMM yyyy"
	List Separator must be set to ","
	English must be the active keyboard.
	An English language must be installed on the PC (Normally any version of English will be sufficient).
	Please note: Settings can be checked and changed via the control panel on the PC or via group policy.
	Regional settings are user specific and need to be considered for the user account accessing the device. GPO policy can also override any manual settings if configured via Active Directory GPUpdate service (default every 90 minutes). Please note: Some OEM supplied machines have an initial local regional setting, but this has not been set in the registry. In this case it may be necessary to manually set these for the registry to be permanently updated.

Changing the computer language to English/Chinese:

Search for "Language Settings" using the search bar
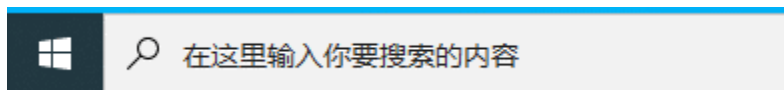
The following page should show

If English is installed on the computer already select it from the drop-down list. To update the language you are required to sign out and back in to do this select "Yes, sign out now":

Windows 显示语言

中文(中华人民共和国) ∨

"设置"和"文件资源管理器"等 Windows 功能将使用此语言显示。

设置 Windows 显示语言

Windows 需要将你注销，以便完全应用新语言。是否继续？

是，立即注销　　否，稍后注销

If English language is not already installed on the computer, under the preferred language heading, it can be added by clicking on the "Add a preferred language" button:

应用和网站将以列表中受支持的第一种语言进行显示。

+ 添加语言
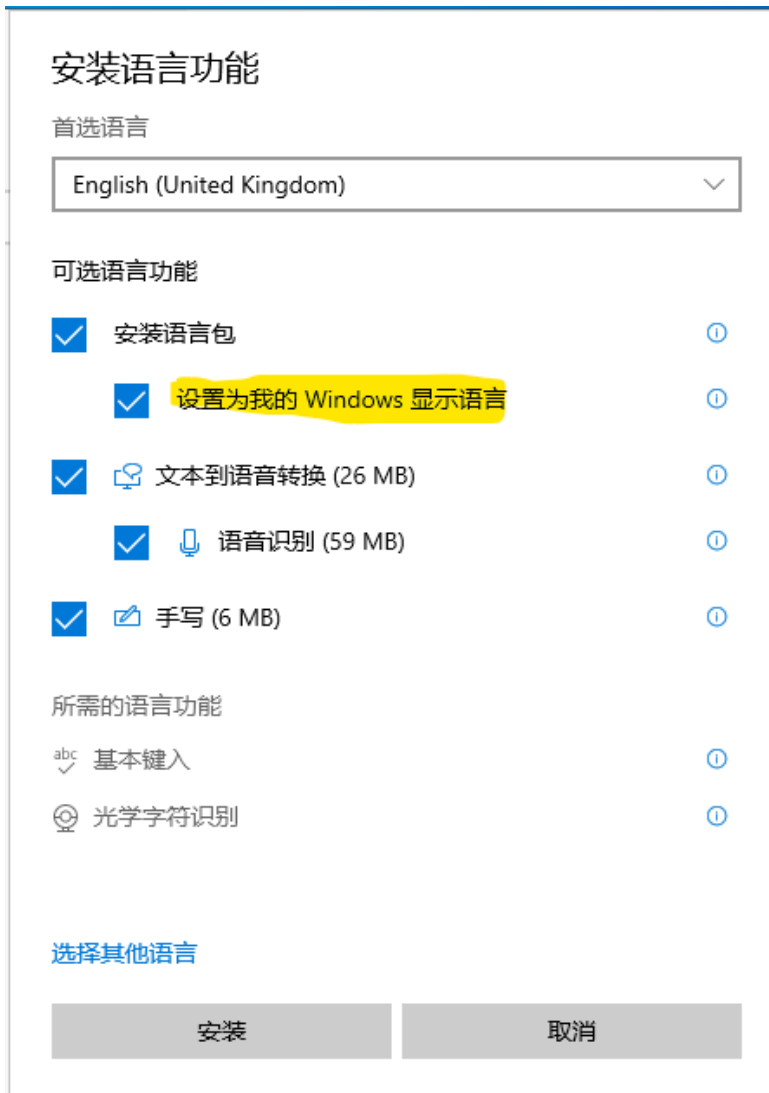
Search for English and press "Next"

选择要安装的语言

English 🔎

English (Singapore)
英语(新加坡)

English (New Zealand)
英语(新西兰)

English (Jamaica)
英语(牙买加)

English (India)
英语(印度)

English (United Kingdom)
英语(英国)

Aᑐ 显示语言   ⊊ 文本到语音转换

🎤 语音识别   ✍ 手写

下一步   取消

Ensure to check the box to make this your windows language and press install

安装语言功能

首选语言

English (United Kingdom) ▾

可选语言功能

☑ 安装语言包   ⓘ

　☑ 设置为我的 Windows 显示语言   ⓘ

☑ 🗣 文本到语音转换 (26 MB)   ⓘ

　☑ 🎤 语音识别 (59 MB)   ⓘ

☑ ✎ 手写 (6 MB)   ⓘ

所需的语言功能

abc✓ 基本键入   ⓘ

◎ 光学字符识别   ⓘ

选择其他语言

安装   取消

In order to change your windows language, you are required to log out and back into your computer and the following message will show:

设置 Windows 显示语言

Windows 需要将你注销，以便完全应用新语言。是否继续？

是，立即注销   否，稍后注销
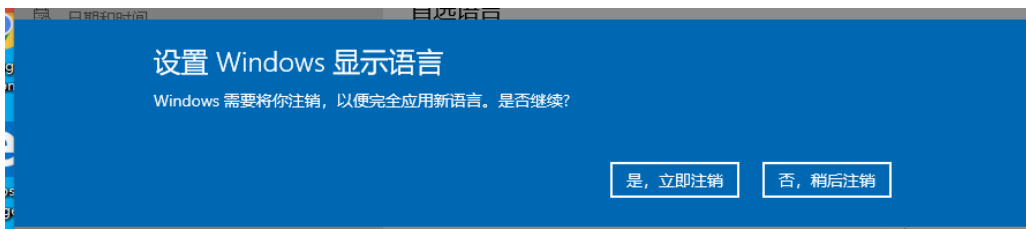
After you log back into your computer the language will now be in English.

To change the language back to what you had before, search for language settings again, and the following page shows:
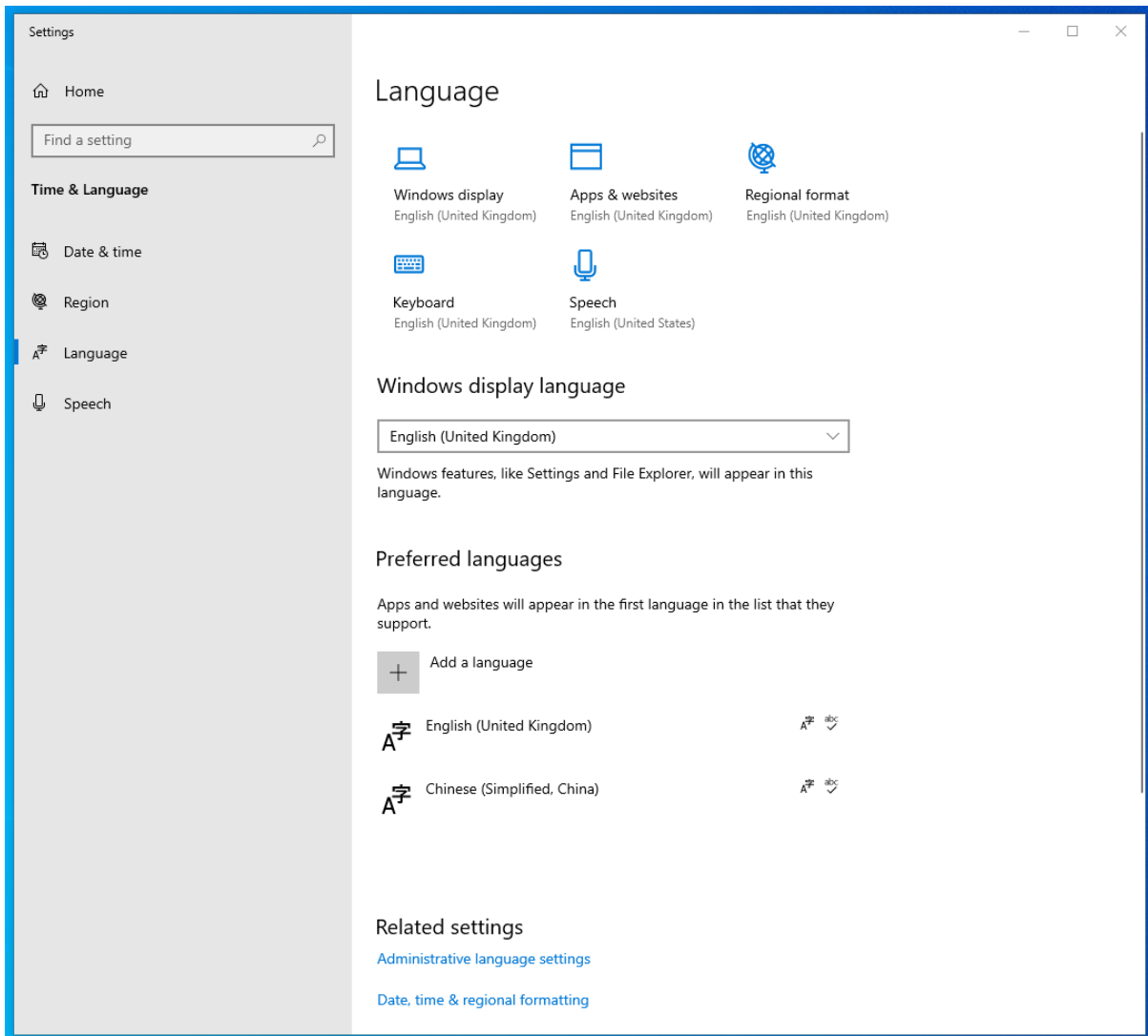
On the "Windows Display Language" Drop down list choose the language you would like to set. Again, you will be required to sign out and back into your account for the changes to be made, to do this select "Yes, sign out now".